Rialto Unified Crisis Response Guidelines

When a student Reports	imminent harm to self or harm to others	self-harm or suicidal ideation	experiencing abuse and/or neglect	problems with mental health and substance abuse	problems with anxiety and depression over the COVID-19 Pandemic
Please follow these steps	 First, stay calm, and utilize reflective listening while in the critical moment Call 911 Ask them if they are thinking about killing themselves. This will not put the idea into their head or make it more likely that they will attempt suicide. Ask student if they have any weapons or objects on their person that they can use to harm to themselves and/or others. Listen without judging and show you care. Stay connected with the person or make sure the person is in a private, secure place with another caring person until you can get further help. Contact the parent or guardian. 	 First, stay calm, and utilize reflective listening while in the critical moment Call 911 Ask them if they are thinking about killing themselves. This will not put the idea into their head or make it more likely that they will attempt suicide. Ask student if they have any weapons or objects on their person that they can use to harm to themselves and/or others. Listen without judging and show you care. Stay connected with the person or make sure the person is in a private, secure place with another caring person until you can get further help. Contact the parent or guardian. 	 First, utilize reflective listening File a report with Child Protective Services at 909- 384-9233 Click link to go to website: https://oag.ca.gov/sites/all /files/agweb/pdfs/childab use/ss 8572.pdf? When applicable (given the parent is not the perpetrator) notify parent/guardian. 	 First, stay calm, and utilize reflective listening Notify parent or guardian Connect student with County Behavior & Addiction Treatment 909-421-9465 Click link to go to website: wp.sbcounty.gov/dbh/ads/ 	 First, stay calm, and utilize reflective listening Notify parent or guardian Refer to Free and Confidential child behavior health support at: * MESA clinical counseling 909-421- 9301 * SOUTH COAST Community Services website: https://www.sccs4kids.org/ Refer to District Website for information and resources (i.e. school counselors section, social emotional team TBS/EHT, Autism Specialist section etc.)
Make the appropriate contact	 Call local Crisis Response Team at 909-421-9233 Contact the Parent or someone in the home Notify your Administrator Notify your site CRT* Complete an external RFA* Follow up within 24 hours Inform the Emotional Health Therapist assigned to the school within 24 hours (clinician can decide if TBS referral will be made, clinical case management, and/or school based therapy). 	 Contact site CRT or County CCRT immediately. Connect student with the Suicide Prevention Lifeline at 1-800-273-TALK (8255) Notify your site CRT* (Crisis Response Team) 909-421-9233 Complete an external RFA* Inform the Emotional Health Therapist assigned to the school within 24 hours (clinican can decide if TBS referral will be made, clinical case management, and/or school based therapy). 	 Call DISTRICT Safety office at 909-820-6892 Notify your site administrator Notify your site CRT* Complete an external RFA Inform the Emotional Health Therapist assigned to the school within 24 hours (clinician can decide if TBS referral will be made, clinical case management, and/or school based therapy). 	 Notify your site CRT* Complete an external RFA* Inform the Emotional Health Therapist assigned to the school within 24 hours (clinician can decide if TBS referral will be made, clinical case management, and/or school based therapy). 	 Doctors and Clinicians will work with students remotely Notify your site CRT* Complete an external RFA* Inform the Emotional Health Therapist assigned to the school within 24 hours (clinician can decide if TBS referral will be made, clinical case management, and/or school based therapy).